

Create a

LOWER STRESS CLINIC HAPPIER VET VISITS

How Does it Work?

Sign up for Ceva Calm Clinic and we'll provide your practice with training and tools to create a lower stress clinic environment and help diagnose pet stress and anxiety.

Our 12-month subscription program through Ceva provides the use of our Calming and Wellbeing products in-practice.*

73%

of cats are distressed by a vet visit1

of dogs exhibit fear at a vet visit²

₹ 15%

of clients leave vet clinics each year due to problem behaviors in their cats³

Ceva Calm Clinic Program

- Order FELIWAY® Optimum refills, FELIWAY® Classic Spray, ThunderEase® refills, and/or ThunderEase® spray to be delivered monthly (must order minimum of 8).
- Receive Bonus Materials plus new diffuser plug(s) every 6 months from Ceva.
- Save 10% on all in-clinic items plus additional discounts on retail items.







JOIN TODAY! Ask your rep to sign up today.



Ceva CALM CLINIC PRODUCTS

Vet visits can be stressful for both patients and clients. Some pet parents might be so overwhelmed by their pet's stress that they skip annual visits. Ceva products help create a lower stress environment to help your patients get the care they need.

#FELIWAY®

Backed by over 25 years of feline stress expertise, FELIWAY® pheromones help reduce common signs of stress in cats such as: scratching, urine spraying, tension and conflicts between cats, fears, and reactions to changes.**



THUNDERWORKS° CREATORS OF THUNDERSHIRT°

ThunderEase® pheromones, ThunderShirt® calming wrap, and ThunderWunders® Calming Chews for dogs help reduce common stress-related behaviors in dogs.**



CEVA CALM CLINIC BONUS ITEMS

Select 8 units of FELIWAY® and/or ThunderEase® Refills and/or Sprays per month and receive the below bonus items once every 6 months. See Terms and Conditions for details.

- 3x Lick Mats
- 5x Cat Carrier Covers
- 3x Pet Towels (30"x36")
- 1x FELIWAY®/ThunderEase® Spray Display
- 1x FELIWAY® Classic Spray 60 mL
- 4x Cage Cards
- 4x Outlet Rings
- 1 Open/Closed Sign
- Diffuser plugs (based on number of refills ordered)
- 2x ThunderShirt® Calming Wraps (M/L)
- FELIWAY® Timer









^{**}All cats and dogs are unique. Results may vary significantly depending on behavioral training, the presence of other pets and other factors.

 $2.\ D\"{o}ring, D, et al.\ "Fear-related behavior of dogs in veterinary practice." The Veterinary Journal 182.1 (2009): 38-43. (2009): 38-43$

3. Tremayne, J. "AAFP Pens Behavior Guidelines for DVMS, Staff, Clients." DVM Magazine, 1 April 2005.

 $4.\,2023\,dvm360^{\$} Top\,Veterinarian\,Recommended\,Products\,survey\,of\,811\,veterinarians$

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^{1.} Mariti, C, et al. "Guardians' Perceptions of Cats' Welfare and Behavior Regarding Visiting Veterinary Clinics." Journal of Applied Animal Welfare Science (2016):1-10.



ORDER FORM IN-CLINIC ITEMS

Walk through your clinic and enter the quantity per item you would like to order in your monthly subscription. Minimum monthly order quantity is 8. Quantity of diffuser plugs will be shipped with bonus items every 6 months based on your refill order below.

| Sites and Quantities (per month) | | | | | | |
|----------------------------------|--------------------------------|---------------------------------------|------------------------------------|---|--|--|
| Site | Qty of ThunderEase® Refills | Qty of ThunderEase® Sprays (60 mL) | Qty of FELIWAY® Optimum Refills | Qty of FELIWAY® Classic Sprays (60 mL) | | |
| Dog Waiting Area | | | | | | |
| Dog Kennel Area | | | | | | |
| Cat Waiting Area | | | | | | |
| Cat Kennel Area | | | | | | |
| Exam Rooms | | | | | | |
| Treatment Room | | | | | | |
| Total | | | | | | |

| Included Bonus Items with Subscription (per 6 months) | | | | | | | | | |
|---|-----------------------|---------------|--------------------------------------|------------------------------------|---------------|-----------------|---------------------|----------------------|-------------------|
| Lick Mats | Cat Carrier Covers | Pet Towels | FELIWAY®/ ThunderEase® Display | FELIWAY® Classic Spray 60 mL | Cage Cards | Outlet Rings | OPEN/CLOSED Sign | M/L ThunderShirt® | FELIWAY® Timer |
| 3 | 5 | 3 | 1 | 1 | 4 | 4 | 1 | 1 each | 1 |

Terms and Conditions

- By signing this document you agree to the terms of this agreement.
- Minimum order quantities can be any combination of FELIWAY® Classic Sprays (60 mL), FELIWAY® Optimum Refills, ThunderEase® Sprays (60 mL), and ThunderEase® Refills.
- Enrollment in the Calm Clinic Program is for a minimum of 12 months. During this period, monthly minimum order quantities cannot be modified.
- A minimum of two weeks notification is required before commencement of the program.
- Monthly orders will be delivered by your distributor at the start of each month.
- Gold subscriptions receive a 10% discount on subscription items.
- Bonus materials and diffuser plugs will be provided by Ceva at the beginning of each six month period, up to 14 days prior to your program start date.
- After the 12 months, you will continue to stay on the program with the same quantities unless you decide to opt out.
- Calm Clinic Program purchases cannot be combined with any other offer.

| Contact Name: | | | Clinic Nam | e: | |
|---------------------|-----|------------|------------|------------------|------|
| Street: | | | | | |
| City: | | | State: | Zip Co | ode: |
| Email: | | | | Program Start Da | ate: |
| Preferred Distribut | or: | Signature: | | Phone Number: | |

For more information on the Calm Clinic Program, simply contact your Ceva representative or Ceva product support at 800-999-0297 or email product-support-us-group@ceva.com





Calm Clinic Membership RETAIL ORDER FORM

Your clients can continue the calm at home. Order ThunderWorks[®] and FELIWAY[®] products for your clinic store.

FOR A LIMITED TIME, BUY 3 GET 1 FREE Mix & Match[†]

| CALMING | | | | | | | |
|---------|--|-------------------|--------------------------------|----------------|-------------|--|--|
| Item ID | Product Description | DVM Unit Price | Suggested MSRP [‡] | QTY ORDERED | QTY FREE | | |
| C66461L | ThunderEase® Collar S | \$15.99 | \$26.95 | | | | |
| C66451L | ThunderEase® Collar M/L | \$15.99 | \$26.95 | | | | |
| C13331M | ThunderEase® Diffuser 30 Day Starter Kit | \$19.99 | \$33.95 | | | | |
| D92110K | FELIWAY® Optimum 30 Day Starter Kit | \$23.99 | \$35.99 | | | | |
| 281081D | FELIWAY® Classic Spray 20 mL | \$11.50 | \$14.99 | | | | |
| G65120E | ThunderShirt® for Dogs - VET Gray XS | \$31.96 | \$39.95 | | | | |
| G65121E | ThunderShirt® for Dogs - VET Gray S | \$35.96 | \$44.95 | | | | |
| G65122E | ThunderShirt® for Dogs - VET Gray M | \$35.96 | \$44.95 | | | | |
| G65123E | ThunderShirt® for Dogs - VET Gray L | \$39.96 | \$49.95 | | | | |
| G65124E | ThunderShirt® for Dogs - VET Gray XL | \$39.96 | \$49.95 | | | | |
| G65320B | ThunderWunders® Calming Chews for Dogs 60-ct Reg | \$14.39 | \$20.95 | | | | |

Pricing Effective February 1, 2023

Pricing and Payment Terms: The terms, conditions, and suggested veterinary price may vary by authorized distributor.

[†]Offer valid during initial Ceva Calm Clinic sign-up only. Order must be placed through distributor of your choice with promo code "Calm Clinic Retail Promo-Sign Up".

*MSRP: Manufacturer's Suggested Resale Price. The resale prices listed in this document are recommendations only and there is no obligation on the customer/retailer to comply with these recommendations.

Order limit of 100 total units.



| Contact Name: | | | Clinic Name: | | |
|---------------------|-----|------------|--------------|---------------------|--|
| Street: | | | | | |
| City: | | | State: | Zip Code: | |
| Email: | | | | Program Start Date: | |
| Preferred Distribut | or: | Signature: | | Phone Number: | |

